



Jerome A. Swale, M.D.

Matthew Nicholson, O.D.

Don LoConte, O.D.

Thank you for choosing Fisher Swale Nicholson Eye Center. We value you as a patient and are looking forward to seeing you.

Due to patient requests and in an effort to reduce costs, we have now implemented a secure system to store a credit card on file for our patients. When you arrive for your appointment, you will be asked to provide a valid credit card upon checking in that will be kept on file should you have any patient responsibility balances. We accept all major credit cards including Visa, MasterCard, Discover, and American Express, along with, HSA/FSA and Debit Cards.

The card numbers are not available to any of our employees. We utilize a secure gateway similar to any major retailer, hospital or other provider.

Due to the increasing number of high deductible plans and higher patient coinsurance benefits, this has become necessary for our practice and is also an added benefit for our patients. We **will not** charge your card until all of your insurance carriers have reconciled the amount you would owe.

You will receive an Explanation of Benefits (EOB) from your insurance carrier providing the exact amount of your financial responsibility. We receive the same letter within 20-30 days following your appointment. At that time, you can simply contact our office to authorize the amount to charge your credit card on file. We believe this added function will be a customer satisfaction and also a practice improvement in reducing paper mailings and expenses.

Should you have any questions regarding your care or your upcoming appointment, please contact us Monday through Friday between the hours of 8:00 a.m. and 5:00 p.m. at 815-932-2020.

Sincerely,

The Doctors and Staff at Fisher Swale Nicholson Eye Center